Gigaset pro

R650 H PRO

BECAUSE IT’S YOUR BUSINESS.
Gigaset R650H PRO: The robust professional DECT handset for tough everyday conditions

Gigaset pro handsets are optimised for use in commercial environments and form part of the professional Gigaset pro DECT IP systems.

This manual contains a description of all the functions your handset offers.

Please consult the relevant manual to discover the full functionality of a Gigaset pro DECT IP system.

You can also use your handset with the DECT GAP bases from other manufacturers:

On a DECT telephone/router/multicell system from other manufacturers with GAP compatibility

Basic telephony functions are available in GAP mode.

For your further convenience, your R650H PRO offers a locally managed list of missed calls.

On DECT routers with CAT-iq 2.0

Your Gigaset CAT-iq handset is certified in accordance with the DECT/CAT-iq 2.0 standard.

Handset functions on a CAT-iq router (amongst others):

• Convenient call-making and call lists,
• Wideband calls in HD Voice™ quality,
• Full access to the central directory in the router,
• Use of multiple lines and call numbers *).

Details can be found in the user guide for your router.

*) The relevant scope of the function is dependent on the country, network and router
Overview of handset

1. LED light / Visual call signal
   (p. 33, p. 33)
2. Display in idle status
3. Status bar (p. 38)
   Icons display current settings and operating status of the phone
4. Volume keys (p. 12)
5. Display keys (p. 12)
6. End call key, on/off key
   End call, cancel function, go back one menu level (press briefly), back to idle status (press and hold), switch handset on/off (press and hold in idle status)
7. Message key (p. 14)
   Access to the calls and message lists;
   Flashing: new message or new call
8. Profile key (p. 33)
9. Hash key
   Keypad lock on/off (press and hold in idle status);
   Toggles between upper/lower case and digits
10. Connection socket for headset (p. 8)
11. Microphone
12. Star key
   With an open connection: switch from pulse dialling to tone dialling (press briefly);
   When inputting text: Open special characters table
13. Key 1
   Select network mailbox (press and hold)
14. Recall key
   - Consultation call (flash)
   - Insert a dialling pause (press and hold)
15. Answer call key / Handsfree key
   Dial number displayed;
   Accept call; switch from earpiece to handsfree mode;
   Open the redial list (press briefly); start dialling (press and hold);
16. Control key / Menu key (p. 11)

The product images are depicted schematically and may differ from the actual appearance of the product.
## Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overview of handset</td>
<td>2</td>
</tr>
<tr>
<td>Safety precautions</td>
<td>4</td>
</tr>
<tr>
<td>Illustration in the user guide</td>
<td>5</td>
</tr>
<tr>
<td>Getting started</td>
<td>6</td>
</tr>
<tr>
<td>Getting to know your phone</td>
<td>11</td>
</tr>
<tr>
<td>Making calls</td>
<td>16</td>
</tr>
<tr>
<td>Adjusting the telephone settings</td>
<td>19</td>
</tr>
<tr>
<td>Restoring phone to default setting</td>
<td>27</td>
</tr>
<tr>
<td>Multiple handsets</td>
<td>28</td>
</tr>
<tr>
<td>Phonebook (Address book)</td>
<td>29</td>
</tr>
<tr>
<td>Call list</td>
<td>32</td>
</tr>
<tr>
<td>Sound profiles</td>
<td>33</td>
</tr>
<tr>
<td>Spot LED</td>
<td>33</td>
</tr>
<tr>
<td>Calendar</td>
<td>34</td>
</tr>
<tr>
<td>Alarm clock</td>
<td>35</td>
</tr>
<tr>
<td>Room monitoring</td>
<td>36</td>
</tr>
<tr>
<td>Display icons</td>
<td>38</td>
</tr>
<tr>
<td>Menu tree</td>
<td>40</td>
</tr>
<tr>
<td>Service (Customer Care)</td>
<td>42</td>
</tr>
<tr>
<td>Environment</td>
<td>44</td>
</tr>
<tr>
<td>Appendix</td>
<td>45</td>
</tr>
<tr>
<td>Index</td>
<td>48</td>
</tr>
</tbody>
</table>

Not all functions described in the user guide are available in all countries or from all network providers.
Safety precautions

Read the safety precautions and the user guide before use.

Comprehensive user guides for all telephones and telephone systems as well as for accessories can be found online at gigasetpro.com in the Support category. We thereby help to save paper while providing fast access to the complete up-to-date documentation at any time.

Use only the power adapter indicated on the device.

Use only rechargeable batteries that correspond to the specification (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.

Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.
If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset pro product see "Specifications").

Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.
The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.

The base and charger are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.

Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.

Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.

Emergency numbers cannot be dialled if the keypad/display lock is activated!
Illustration in the user guide

Warnings, which, if not heeded, can result in injury to persons or damage to devices.

Important information regarding function and appropriate handling or functions that could generate costs.

Prerequisite for being able to carry out the following action.

Additional helpful information.

Keys

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<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td><img src="image" alt="Talk key" /></td>
<td>Talk key</td>
</tr>
<tr>
<td><img src="image" alt="Handsfree key" /></td>
<td>Handsfree key</td>
</tr>
<tr>
<td><img src="image" alt="End call key" /></td>
<td>End call key</td>
</tr>
<tr>
<td><img src="image" alt="Number / letter keys" /></td>
<td>Number / letter keys</td>
</tr>
<tr>
<td><img src="image" alt="Control key rim / centre" /></td>
<td>Control key rim / centre</td>
</tr>
<tr>
<td><img src="image" alt="Message key" /></td>
<td>Message key</td>
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<tr>
<td><img src="image" alt="Recall key" /></td>
<td>Recall key</td>
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<tr>
<td><img src="image" alt="Star key" /></td>
<td>Star key</td>
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<tr>
<td><img src="image" alt="Hash key" /></td>
<td>Hash key</td>
</tr>
<tr>
<td><img src="image" alt="Profile key" /></td>
<td>Profile key</td>
</tr>
</tbody>
</table>

OK, Back, Select, Change, Save, . . . Display keys

Procedures

Example: Switching Auto answer on/off

1. When in idle status press the centre of the control key. The main menu opens.
2. Navigate to the icon using the control key. Select OK to confirm. The submenu Settings opens.
3. Select the Telephony entry using the control key. Select OK to confirm. The submenu Telephony opens.
4. The function to switch Auto answer on/off appears as the first menu item.
5. Select Change to activate or deactivate. Function is activated / deactivated.
Getting started

Checking the contents of the package
• One handset,
• One charging cradle incl. power adapter,
• One battery cover (rear cover for the handset),
• One locking disc for the battery cover,
• Two batteries,
• One belt clip,
• One rubber cover for the headset socket,
• Safety precautions.

Installing the charging cradle
The charging cradle is designed for use in closed, dry rooms in a temperature range of +5°C to +45°C.

- Set up the charging cradle on a flat, non-slip surface.
The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, marks on the surfaces cannot be completely ruled out.

- Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the charging cradle

- Connect the flat plug to the charging cradle 1.
- Plug the power adapter into the power socket 2.
If you have to remove the plug from the charging cradle again:
- Disconnect the power adapter from the mains power supply.
- Press the release button 3 and disconnect the plug 4.

6
Getting started

Setting up the handset for use
The display is protected by a plastic film. Please remove the protective film!

Inserting the batteries and closing the battery cover

Use only rechargeable batteries recommended by Gigaset Communications GmbH (→ p. 46), as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- Insert the batteries with the polarity in the right direction (for correct +/- direction, see diagram).

- Hold the battery cover at a slight angle and insert the bottom into the casing first 1.
- Then press the cover 2 until it clicks into place.
- Insert the locking disc as shown (at an angle of approx. 20°) 3. Pay attention to the arrow markings.

- Turn locking disc clockwise to the end stop 4. The locking disc is closed once the markings on the disc are aligned with those on the cover 5.

To open the battery cover, for example to change the batteries:
- Turn the locking disc anti-clockwise to the end stop 6 (approx. 20°) and remove 7.
- Place your fingernail in the notch on the side between the cover and the casing 8 and remove the cover 9.
Getting started

Charging the batteries

The batteries are supplied partially charged. Please charge completely before use. (The batteries are fully charged when the power icon \( \setminus \) disappears from the display.)

- Charge the handset in the charging cradle for **7.5 hours**.

Belt clip

The handset has notches on each side to attach the belt clip.

- **To attach** — press the belt clip onto the back of the handset so that the tabs on the belt clip click into place in the notches.
- **To remove** — press the centre of the belt clip firmly with your right thumb, push the fingernail of your left thumb up between the clip and the casing and pull the clip in an upward direction.

Connecting the headset

You can connect a headset to the underside of your telephone with the 2.5 mm jack connector [1]. For information on recommended headsets, see the relevant product page at wiki.gigasetpro.com.

If you do **not** wish to connect a headset, please insert the rubber cover supplied [2] to guarantee the unit is still splash proof.
Getting started

Changing the display language
Change the display language if you do not understand the language currently set.

- Select language

Registering the handset
The registration process depends on the base. You must initiate registration on the handset and on the base. Both must be carried out within 60 secs.

- On the base: Press and hold (min. 3 secs) the Registration/paging key.
- On the handset, press the display key Register.

Or:

- Registration OK
- Register Handset OK

Display shows: Searching for a base in registration mode. The connection to the base will be established; this may take some time.

- Enter the system PIN if required (factory setting: 0000). OK

When registering, the display screen shows: Handset is registering
After registering successfully, the display screen shows: Handset registered

Your handset can be registered on up to four bases. To see how to use your handset with multiple bases and de-register a handset, refer to the user guide for the base.

For information on registering to a DECT IP multicell system, consult the relevant user guide at wiki.gigasetpro.com

Setting the date and time
Set the date/time so that the correct date and time can be assigned to incoming calls, and so that you can use the alarm.

- Press the display key Time.

Or:

- OK Date/Time OK

- Setting the date and time:

= Save

Your phone is now ready for use.
Getting started

What would you like to do next?

After successfully setting up the phone, you can make calls straight away, customise your Gigaset according to your requirements or firstly familiarise yourself with the operation.

Setting ringtones
Assign specific tunes to internal and external calls, reminders (p. 22), wake-up calls (p. 35) and to certain callers (p. 29).

Protecting yourself against unwanted calls
Set your phone up so that it doesn’t ring if there is an anonymous call or use the time control (p. 24).

Adjusting your phone to your surroundings
Use 3 sound profiles to adjust your phone to a quiet or loud background (p. 33).

Register an existing Gigaset pro handset and add it to the phonebook
Use available handsets to continue calling from your new base. Transfer directory entries from these handsets to your new handset (p. 31).

If you have any questions about using your phone, please read the tips on troubleshooting (p. 42) or contact our Customer Service team (p. 42).
Getting to know your phone

Switching the handset on/off

- Press and hold the End call key in idle status to switch the handset on or off.

Locking/unlocking the keypad

The keypad lock prevents any accidental use of the phone. If you press a key when the keypad is locked, a message is displayed.

- Press and hold the key to lock or unlock the keypad.

If a call is signalled on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.

Control key

In the description below, the side of the control key (up, down, right, left, middle) that you have to press in the different operating situations is marked in black, e.g. for "press right on the control key".

The control key allows you to navigate within menus and entry fields. In idle status or during an external call, it has the following functions:

When the handset is in idle status

- Open the phonebook.
- Open the main menu.
- Open list of handsets.

During an external call

- Open the phonebook.
- Initiate an internal consultation call.
- Adjust the loudspeaker volume for earpiece and handsfree mode.

Functions when pressing the centre of the control key

The key has different functions, depending on the operating situation.

- In idle status, it opens the main menu.
- In submenus, selection and entry fields, the key takes on the function of the display keys OK, Yes, Save, Select or Change.

These instructions demonstrate opening the main menu by pressing the right of the control key and confirming the functions by pressing the appropriate display key. However, if you prefer, you can also press the middle of the control key.
Getting to know your phone

Volume keys

Press these keys on the right-hand side of the handset to set the volume for the earpiece, ringtone, handsfree mode, alarm clock, appointments and the headset depending on the situation.

Display keys

The display keys have a function preset by default in idle status, but the keys can be re-assigned (→ p. 25).

The functions of the display keys change depending on the operating situation.

Example

Some of the important display keys are:

Options      Open a menu for further functions.
OK           Confirm selection.
Back         Skip back one menu level or cancel operation.
Save         Save entry.

Overview of icons on the display keys → p. 38.
Menu guidance

The functions of your telephone are displayed on a menu that consists of several levels. Menu overview ➔ p. 40.

Main menu (first menu level)

- When the handset is in idle status, press right on the control key to open the main menu. The main menu functions are shown in the display as icons. The icon for the selected function is highlighted and the name of the associated function appears in the display header.

Accessing a function, i.e. opening the corresponding submenu (next menu level):

- Use the control key to navigate to the required function and press the display key OK.

Returning to idle status: Briefly press the display key Back or End call key .

Submenus

The functions in the submenus are displayed as lists. To access a function:

- Scroll to the function using the control key and press OK.

Returning to the previous menu level: Briefly press the display key Back or End call key .

Returning to idle status

From any menu:

- Press and hold the End call key .

Or:

- If you do not press a key, the display automatically returns to idle status after 2 minutes.
Getting to know your phone

Message lists

Any messages you receive are saved in the message lists. An advisory tone sounds as soon as a new entry appears on a list. The Message key also flashes. Icons for message types and the number of new messages are shown on the idle display.

New messages available:
- On the answer machine (depending on the base)/network mailbox
- In the missed calls list
- In the missed alarms list

Open the message list by pressing the Message key. You can access the following message lists:
- **Answer Mach.** Answer machine list (depending on the base)
- **Mailbox** Network mailbox (if your network provider supports this function and the number of the network mailbox has been stored.)
- **Missed Calls** Missed call list (see "Call list" p. 32)
- **Missed Alarms** Missed appointments list

The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

**Opening the list:** Select required list. ▶ OK

**Exception:** If you select the network mailbox, the number of the network mailbox will be selected. Lists are not opened on the display.
Getting to know your phone

Entering numbers and text
If several number and/or text fields are displayed (e.g. First Name and Surname in a phonebook entry), the field is automatically activated. The following fields must be activated by navigating with the control key . A field is activated when a cursor is blinking inside it.

Correcting incorrect entries
• Deleting characters before the cursor: press the display key briefly.
• Deleting words before the cursor: press and hold the display key .

Entering text
• Letters/Characters: Multiple letters and characters are assigned to each key between and . The characters are shown according to the key in a selection line at the bottom left of the display. The selected character is highlighted. Briefly press the key several times in succession to select the required letter/character.
• Placing the cursor: Letters/characters are inserted at the cursor position. You can insert the cursor by pressing the control key , or in fields with multiple characters.
• Typing lower case, upper case and numbers: Press the hash key to switch between lower case, upper case or numbers for the following letters. When editing a phonebook entry, the first letter and each letter following a space is automatically in upper case.
• Special characters: Press the star key to open the special characters table. Navigate to the character desired using the star key and press the display key Insert to select it.
• Special letters: Umlauts or other marked/diacritic characters can be selected by pressing the corresponding letter several times. See the character table p. 47.
Making calls

Making calls

Making an external call
- Enter number, briefly press the Answer call key.
- Or:
  - Press and hold the Answer call key, enter number.
You can cancel the dialling process with the End call key.

Dialling with the redial list
The redial list contains the 20 numbers last dialled with the handset. You can manage this similarly to your phone’s message lists (p. 14).
- Press the Answer call key briefly to open the redial list.
- Select entry. Press the Answer call key. The number is dialled.
When a name and corresponding phone number are displayed: Press the display key View.

Managing entries in the redial list:
- Open redial list. Select entry. Options
You can select the following functions:
  - Copy to Directory OK
    Copy an entry to the phonebook (p. 29).
  - Display number OK
    Copy a number into the display and edit it or add to it, then select with or save as a new entry in the phonebook with.
  - Delete entry OK
    Delete the selected entry.
  - Delete all OK
    Delete all entries.

Dialling from the call list
- Select list. Select entry. OK
  - The number is dialled.
  - You can also bring up the call list using the display key Calls, but you must assign a display key accordingly (p. 25).
  - You can also open the list Missed calls using the Message key.
Making calls

Dialling with the phonebook

- Select entry. If multiple numbers are entered: Select the number with the Answer call key or OK. The number is dialled.

One touch call

You can set up your phone so that you can dial a specific number when you press any key on the keyboard. This allows children, who are unable to enter a number, to call a certain number, for example.

- One Touch Call
  - Activation: On / Off
  - Call to Enter or change the number that you wish to dial.
  - Save

The activated One Touch Call appears on the idle display. The saved number is dialled by pressing any key. Press the End call key to cancel dialling.

Ending one touch call mode:
- Press the display key OFF. Press and hold the key.
Or:
- Press and hold the key.

Accepting a call

You have the following options:
- Press.
- If Auto Answer is switched on ( p. 21), remove the handset from the charging cradle.

Activate/deactivate Simple Auto Answer

In addition to using the Answer call key, you can also answer a call using the keys .

- Telephony
  - Easy Acceptance
  - Change ( = activated)

Please note: Changes are only saved permanently in Profile Personal ( p. 33).

Handsfree mode

If you are going to let someone listen in, you should tell the other party that this is happening.
- Press.

Placing the handset in the charging cradle during a call:
- Press and hold for a further 2 seconds while placing the handset in the charging cradle.
Making calls

Adjusting the loudspeaker volume

- Accessing the settings via the menu:
  - Press keys and check/ OK  Audio Settings  OK  Handset Volume  OK
  - Earpiece: Volume can be set at 5 levels for the earpiece and headset.
  - Speaker: Set the volume at 5 levels.
  - Save

- Accessing the settings during a call for the mode currently in use (handsfree, earpiece, headset):
  - Press side keys or control key .
  - The setting is saved automatically after 2 seconds or press the display key Save. The screen reverts back to its previous display.

  Changes are only saved permanently in Profile Personal ( p. 33).

Switching the microphone on/off (muting)

If you turn the microphone off during a call, your caller can no longer hear you.
- Press to switch the microphone on/off.

Setting the microphone sensitivity

During a call: There are four settings for the microphone sensitivity. With these settings you get better acoustics in noisy or echoing environments.
- Press and hold the key . . . set the microphone sensitivity with  Save . . . the change is immediately effective and also applies to subsequent calls

  If you do not save the setting, it only applies for the current call.
Adjusting the telephone settings

The handset and base station are preconfigured, but you can change the settings to suit your individual requirements.

The settings can be changed via the menu **Settings** whilst on a call or in idle status.

## Date and time

To ensure you have the correct time for incoming calls and to use the alarm clock and calendar, for example, the date and time must be set.

If the date and time have not yet been set on the handset, the display key **Time** appears.

Press the display key **Time**

or

... use **to select** Settings > OK > Date/Time > OK

Set the date:

- Date: ... use ** to enter the day, month and year in 8-digit format
  - e.g. 1 0 4 0 1 2 0 1 6 for 14/01/2016

Set the time:

- Time ... use ** to enter hours and minutes in 4-digit format
  - e.g. 0 7 1 5 for 07:15

Save settings:

- Save

## Changing the display language

... OK > Language > OK > Select languages > Select ( = selected)

## Setting your country and local area codes

Your area code (international and local area code) must be saved on the phone before you can transfer phone numbers (e.g. in vCards). Some of these numbers are already preset.

Please ensure that the prefix is correctly separated from the rest of the area code.

... OK > Telephony > OK > Area Codes

OK > Navigate to the entry field, delete the number using ** if needed > Enter the number > Save

**Example**

<table>
<thead>
<tr>
<th>Area Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>International code:</strong></td>
</tr>
<tr>
<td>00 - 49</td>
</tr>
<tr>
<td><strong>Local area code:</strong></td>
</tr>
<tr>
<td>0 - [8]</td>
</tr>
</tbody>
</table>

< C Save
Adjusting the telephone settings

Adjusting the handset display settings

Setting a screensaver
You can set a screensaver for the display when in idle status. You can choose from an analogue clock, a digital clock or an image.

To show the display in idle status, briefly press \[\text{OK}\].

\[\text{Screensaver (} \checkmark \text{) = activated} \] Edit

- Activation: \[\text{On} / \text{Off}\]
- Selection:
  - Digital Clock / Analog Clock / [Images]
  - Or:
    - View (View screensaver) \[\text{OK}\]

\[\text{Save}\]

Setting the colour scheme
You can set the display to show a dark or a light background.

\[\text{OK} \] Display \[\text{OK}\]

- Colour Schemes \[\text{OK}\]
  - Colour Scheme 1 / Colour Scheme 2 \[\text{Select (} = \text{selected)}\]

Setting the display backlight
The display backlight is always lit when the handset is not in the base/charging cradle or when a key is pressed. Any digit keys pressed appear on the display for pre-dialling.

You can also activate/deactivate the display backlight for idle status:

\[\text{OK} \] Display \[\text{OK}\]

- Backlight \[\text{OK}\]
  - In Charger: \[\text{On} / \text{Off}\]
  - Out of Charger: \[\text{On} / \text{Off}\]

\[\text{Save}\]

The handset’s standby time can be significantly reduced if the display backlight is activated.

Activating/deactivating visual call
Incoming calls are signalled visually (e.g. in noisy environments).

\[\text{OK} \] Telephony \[\text{OK}\]

- LED Call Signal \[\text{Change (} = \text{activated)}\]

Please note: Changes are only saved permanently in Profile Personal ( \[\rightarrow\] p. 33).
Adjusting the telephone settings

Activating/deactivating automatic keypad lock
Automatically lock the keypad when the handset has been in idle status for around 15 seconds.

- . . use to select Settings OK Display & Keypad OK OK
- Auto Keypadlock OK Change (= on)

Keypad lock with PIN protection: . Set the handset PIN

Changing the handset PIN
The handset is protected against unauthorised use by a PIN (default setting: 0000). The handset PIN must be entered e.g. when deactivating the keypad lock or when entering Bluetooth connections.

Change the telephone’s 4-digit PIN (default setting: 0000):

- . . use to select Settings OK System OK Handset PIN OK . . . use to enter the current handset PIN OK . . . use to enter new handset PIN OK

Activating/deactivating Auto Answer
When set to Auto Answer, the handset accepts an incoming call as soon as you remove it from the charging cradle.

- . . OK Telephony OK Auto Answer OK Change (= activated)

Regardless of the setting Auto Answer, the connection ends as soon as you place the handset back in the charging cradle. Exception: Press and hold for a further 2 seconds while placing the handset in the charging cradle.

Changing the earpiece and speaker volume
You can set the volume of the earpiece and speaker at 5 levels independently of each other.

During a conversation
- Handset Volume . . . use to select volume Save . . . the setting is saved

The setting is automatically saved after around 3 seconds without saving.

In idle status
- . . use to select Settings OK Audio Settings OK Handset Volume OK . . then

   For the earpiece: . . . use to set the volume
   For the speaker: . . Speaker . . use to set the volume
   Save settings: . . . Save
Adjusting the telephone settings

Changes are only saved permanently in Profile Personal.

Earpiece and handsfree profile
Select a profile for the earpiece and handsfree mode in order to adapt the telephone as much as possible to the surroundings. Check which is the most comfortable profile for you and your caller.

- Use to select Settings OK Audio Settings OK Acoustic Profiles Earpiece Profiles / Handsfree Profiles OK ... use to select profile Select ( = selected)

Earpiece Profiles: High or Low (default setting)
Handsfree Profiles: Profile 1 (default setting) ... Profile 2

Setting the handset ringtones

Setting the ringtone volume

- Use to select Settings OK Audio Settings OK Earpiece Profiles / Handsfree Profiles OK Volume OK
- For internal calls and alarms:
  Volume can be set at 5 levels or crescendo (increasing volume) for internal calls and anniversaries.
- External Calls:
  Volume can be set at 5 levels or crescendo (increasing volume) for external calls.
- Save

When the telephone rings, you can permanently change the ringtone volume using the side keys ( louder) or ( quieter).

Please note: Changes are only saved permanently in Profile Personal ( p. 33).

Setting the ring melody

- Use to select Settings OK Audio Settings OK Earpiece Profiles / Handsfree Profiles OK Melodies OK
- Internal Calls: Setting the volume/melody for internal calls and anniversaries.
- External Calls: Setting volumes/melodies for external calls.
- Save
Adjusting the telephone settings

Activating/deactivating the ringtone

Deactivating the ringtone permanently: Using the Profile key ▼, set the Profile Silent (⇒ p. 33). ❌ appears in the status bar.

Activating the ringtone permanently: Using the Profile key, ▼ set the Profile Loud or Profile Personal (⇒ p. 33).

Deactivating the ringtone for a current call: Press Silence or ■.

Silent alert

Incoming calls and other messages are indicated by a silent alert.

- ▼ ▼ OK ▼ OK ▼ Audio Settings ▼ OK ▼ Silent Alert ▼ Change (✓ = activated)

Please note: Changes are only saved permanently in Profile Personal (⇒ p. 33). This setting is saved in the Profile Silent.

Activating/deactivating advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. These advisory tones can be activated/deactivated independently of each other.

- ▼ ▼ OK ▼ Audio Settings ▼ OK ▼ Advisory Tones ▼ OK
- Key Tones: On / Off
  Tone when keys are pressed.
- Confirmation: On / Off
  Confirmation/error tone after making entries, advisory tone when a new message has been received.
- Battery: On / Off
  Warning tone when there are fewer than 10 minutes of talktime remaining (every 60 seconds). There is no battery warning when the room monitor is activated.
- Out of Range: On / Off
  Warning tone when the handset is moved out of range of the base station.
- Save

Please note: Changes are only saved permanently in Profile Personal (⇒ p. 33).
Adjusting the telephone settings

Protection against unwanted calls

Setting time control for external calls
You can specify a time period when you do not want the telephone to ring.

- For external calls: On / Off

If activated:
- Suspend ring. from: Enter the start of the period.
- Suspend ring. until: Enter the end of the period.
- Save

Example

<table>
<thead>
<tr>
<th>Time Control</th>
</tr>
</thead>
<tbody>
<tr>
<td>For external calls:</td>
</tr>
<tr>
<td>On</td>
</tr>
<tr>
<td>Suspend ring. from:</td>
</tr>
<tr>
<td>22:00</td>
</tr>
<tr>
<td>Suspend ring. until:</td>
</tr>
<tr>
<td>07:00</td>
</tr>
<tr>
<td>Back</td>
</tr>
<tr>
<td>Save</td>
</tr>
</tbody>
</table>

During this period, your phone will continue to ring for numbers to which you have assigned a VIP ringtone in the phonebook.

Protection from anonymous callers
You can set your phone so that it doesn’t ring for anonymous calls (callers who have withheld Calling Line Identification). The call is only signalled on the display. The setting only applies to handsets for which the setting is configured.

- Anon. Calls Silent
- Change (function activated)

Switch off ringtone when in charging cradle
The handset will not ring when placed in the charging cradle. The call is only indicated on the display.

- . . . use to select
- Settings
- OK
- Audio Settings
- OK
- Ringtones (Handset)
- OK
- Anon. Calls Silent
- Change
- Silent Charging
- Change (ringtone is switched off when in charging cradle)
Adjusting the telephone settings

Quick access to numbers and functions
The digit keys 0, 1, and 2 up to 9 can be assigned to a number from the phonebook. The left and right display keys have a function preset by default, but the keys can be re-assigned (p. 25).
You can then dial the number or start the function by simply pressing a key.

Assigning digit keys
Prerequisite: You must assign a number to the digit key.
- Press and hold the digit key.
  Or:
  Briefly press the digit key. ▷ Press the display key QuickDial.
- The phonebook opens. ▷ Select entry. ▷ OK
The entry is saved to the corresponding digit key.

If you delete or edit the entry in the phonebook at a later date, this will not affect the assignment to the number key.

Selecting numbers/changing an assignment
Prerequisite: You must have assigned a number to the digit key.
When the handset is in idle status
- Press and hold the digit key: The number is dialled immediately.
Or:
- Briefly press the digit key: Press the left-hand display key with the number/name (abbreviated if necessary) to dial the number.
Or:
  Press the display key Change to change the key assignment, or
  press the display key Clear Key to delete the assignment.

Assigning display keys
In idle status, press and hold the left or right-hand display key. ▷ The list of possible key assignments is opened. ▷ Select entry ▷ OK
Choose from the following functions:
- Room Monitor: Set and activate the room monitor (p. 37).
- Alarm Clock: Set and activate the alarm clock (p. 35).
- Calendar: Open calendar (p. 34).
- One Touch Call: Set up one touch call (p. 17).
- Redial: Show redial list (p. 16).
- Spot LED: LED light (torch function) on/off (p. 33).
- More Functions... You can also choose further functions:
  - Call Lists: Show call list (p. 32).
Adjusting the telephone settings

Changing the name of a connection (line)
(only on a CAT-iq router)

- . . use Settings OK Telephony OK to select Connections OK . . . all available connections (lines) are displayed
- . . use Settings OK Telephony OK to select connection OK Connection Name OK . . . use Settings OK to change the name of the connection Save

Assigning handsets to a connection (line)
(only on a CAT-iq router)
Multiple handsets can be assigned to a connection. Incoming calls to the number designated to a connection will be forwarded to all handsets assigned to the connection.

- . . use Settings OK Telephony OK to select Connections OK . . . use Settings OK Telephony OK to select connection OK Assigned Handsets . . . all registered handsets are displayed . . . use Settings OK to select handset
- Change ( = handset is assigned)

Permit/prevent multiple calls
(only on a CAT-iq router)
If the function is activated, multiple calls can be made in parallel.

- . . use Settings OK Telephony OK to select Connections OK . . . use Settings OK Telephony OK to select connection OK Multiple Calls
- Change ( = on)

Permit/prevent internal listening in
(only on a CAT-iq router)
If the function is enabled, an internal party can listen in to an external call and take part in the conversation (conference).

- . . use Settings OK Telephony OK to select Connections OK . . . use Settings OK Telephony OK to select connection OK Listening In
- Change ( = on)

Handset update
(only on a CAT-iq router which supports updating of the handset firmware)

- . . use Settings OK System OK Handset Update OK Update OK OK . . . updating of the handset firmware is carried out
Restoring phone to default setting

You can reset individual modifications to handset settings.

The following are not affected by the reset:

- Date / time,
- Registration of handsets to the base and the current selection of the base,
- Entries in the calendar and phonebook,
- Redial list.

When resetting the handset (Handset Reset), audio and display settings will be deleted.

Resetting the handset

▶ 【】 OK System OK Handset Reset OK Confirm security prompt with Yes
Multiple handsets

Multiple handsets

Making internal calls
Internal calls to other handsets registered to the same base are free of charge.

- Press briefly to open the list of handsets. Your own handset is marked. Select the handset or Call all (group call) from the list if required.

Holding down immediately starts a call on all registered handsets.

Internal consultation/internal transfer
You receive a call from an external participant and would like to transfer the call to an internal participant or wish to consult him/her.

- The list of handsets is opened. If more than two handsets are registered to the base, select one handset or Call all.

Holding a consultation call: You are speaking to the internal participant and are returning to your external call:

- Options End active call

Transferring an external call: You have two options to transfer the call:

- Wait until the participant called answers, then hang up:
  - Press the End call key.

Or:
- Hang up before the participant calls: Press the End call key.

If the participant called does not answer or does not transfer the call, end the consultation with End.

Establishing a conference call/call swapping
You are taking a call while a second call is being held. Both callers are indicated on the display.

- Call swapping: You can switch between both participants using.
  - Ending a conference call: Press End Conf. You are reconnected with the external participant. You can switch again between both participants using.

Each of the callers can end their participation in the conference call by pressing the End call key.

Accepting/rejecting call waiting
If you get an external call while conducting an internal call, you will hear the call waiting tone. If the number is transferred, you will see it or the name of the caller on the display.

- Rejecting a call: Press the display key Reject.
- Accepting a call: Press the display key Accept. You are now speaking to the new caller. The previous call is placed on hold.
  - Options End active call

28
Phonebook (Address book)

In a phonebook entry, you can store first names and surnames, up to three numbers, an anniversary with a reminder, and caller melody.

You can create the directory (with up to 200 entries) individually for each of your handsets. You can also send lists/entries to other handsets (p. 31).

Length of the entries
3 numbers: Max. 32 digits each
First name and surname: Max. 16 characters each

Managing directory entries

Opening phonebook
Press the key ◄ in idle status or, depending on the situation, the display key ▼.

Creating a new entry
- Open directory. ► ◄ <New Entry> ► OK
- Switch between the input fields using ◄ and enter the relevant components of the entry (names, numbers, anniversary, ringtone).
  Navigate downwards to display further components.
- Press the display key Save.

To create an entry, you must enter at least one number. If you have assigned a caller melody, the entry in the phonebook is supplemented with the symbol VIP.

Displaying/changing an entry
- Open phonebook. ◄ Select the desired entry. ◄ View ◄ Display all components of the entry. ◄ Edit

Or:
- Options ◄ Edit entry ◄ OK

Deleting an entry
- Open phonebook. ◄ Select the desired entry. ◄ Options ◄ Delete entry ◄ OK
Delete all entries in the directory:
- Open phonebook. ◄ Options ◄ Delete List ◄ OK
Phonebook (Address book)

Defining the order of the contacts entries
You can define whether the entries are to be sorted by first name or surname.

- Open phonebook.  ▶ Options  ▶ Press Sort by Surname or Sort by First Name.

If no name was entered, the default number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:
Space | Digits (0-9) | Letters (alphabetical) | Other characters

Displaying the number of entries that are available in the directory

- Open phonebook.  ▶ Options  ▶ Available Memory  ▶ OK

Selecting a phonebook entry, searching in the phonebook

- Open phonebook.
- Scroll to the name you are searching for using ▶.  Holding down ▶ scrolls continuously upwards or downwards through the phonebook.

Or:
- Enter the first few letters (max. 8 letters) using the keypad. The display jumps to the first name that begins with these letters. If necessary, scroll on to the desired entry using ▶.
Transferring an entry/phonebook to another handset

Prerequisites:
• The sending and receiving handsets must both be registered to the same base.
• The other handset and the base can send and receive directory entries.

You can transfer the entire directory, an individual entry or several individual entries.

- An external call interrupts the transfer.
- Caller pictures and sounds are not transferred. Only the date is transferred for an anniversary.
- When transferring an entry between two vCard handsets:
  If the recipient does not yet have an entry with that name, a new entry is created.
  If there is already an entry with that name, this entry is expanded with the new numbers. If the entry contains more numbers than the recipient permits, a further entry is created with the same name.
- If the recipient is not a vCard handset: A separate entry is created and sent for each number.
- Your handset receives entries from a non-vCard handset: Entries with numbers that are already stored are discarded, otherwise a new entry is created.

Transferring individual entries
- Open phonebook. Select the desired entry. Options Copy Entry OK to Internal OK Select the recipient handset. OK

Transferring the entire directory
- Open phonebook. Select the desired entry. Options Copy List OK to Internal OK Select the recipient handset. OK

Transferring a displayed number to the phonebook
- The number is displayed or highlighted.
- Press display key or Options Copy to Directory. OK
  - <New Entry> OK Select number type. OK Complete the entry. OK
  Or:
  - Select entry. OK Select number type. OK The number is entered or an existing number is overwritten (answer the prompt using Yes/No).
- Save
Call list

Call list

Your telephone stores calls in various lists. Opening the lists:

- Missed calls list: Message key OK Missed Calls: OK
- List selection: Select list. OK

List entry

The following information is displayed in the list entries:

- The list type (in the header row)
- Icon for the type of entry:
  - Missed calls, Accepted calls, Outgoing calls
- Caller’s number. If the number is stored in the phonebook, name and number type are displayed instead (Phone (Home), Phone (Office), Phone (Mobile)). For missed calls, the number of missed calls from this number is also shown in square brackets.
- Date and time of call (if set).

Select entry. Options

View: All available information is displayed, e.g. the corresponding number when a name is displayed.

Options: You can delete the entry or transfer the number to the phonebook (p. 31).

Calling back a caller from the call list:

Select entry. Press the Answer call key.

Example

<table>
<thead>
<tr>
<th>All calls</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="example.png" alt="Example" /></td>
</tr>
</tbody>
</table>

- View: All available information is displayed, e.g. the corresponding number when a name is displayed.
- Options: You can delete the entry or transfer the number to the phonebook (p. 31).

Calling back a caller from the call list:

Select entry. Press the Answer call key.
Sound profiles

You can call up the 3 sound profiles that are adapted for your handset to your surroundings consecutively by using the key. The profile is switched immediately without a prompt. By default, Profile Personal is activated.

▶ Profile Loud ▶ Profile Silent ▶ Profile Personal

The profiles are set as follows by default:

<table>
<thead>
<tr>
<th>Default setting</th>
<th>Profile Loud</th>
<th>Profile Silent</th>
<th>Profile Personal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Silent alert (p. 23)</td>
<td>On</td>
<td>like</td>
<td>Off</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Profile Personal</td>
<td></td>
</tr>
<tr>
<td>Ringer (p. 23)</td>
<td>On</td>
<td>Off</td>
<td>On</td>
</tr>
<tr>
<td>Ringtone volume (p. 22)</td>
<td>Internal</td>
<td>5</td>
<td>Off</td>
</tr>
<tr>
<td></td>
<td>External</td>
<td>5</td>
<td>3</td>
</tr>
<tr>
<td>Handset volume (p. 18)</td>
<td>Handset</td>
<td>5</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Handsfree</td>
<td>5</td>
<td>3</td>
</tr>
<tr>
<td>LED light for a call (p. 20)</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Simple Auto Answer (p. 17)</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Advisory tones (p. 23)</td>
<td>Key click</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Confirmation tone</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Battery tone</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

When switching to Profile Silent you can activate an alert tone by pressing the Beep display key. appears in the status bar.

Changes in Profile Loud and Profile Silent only apply provided that the profile is not changed (by pressing the Profile key). Changes to Profile Personal are stored permanently for this profile.

The set profile remains set when switching the phone off and back on.

Spot LED

You can use your telephone as a torch.

Activating/deactivating the torch function

▶ Press the Spot LED display key (p. 25).

Or:

▶_profile ▶ OK ▶ Spot LED ▶ OK

After 2 minutes the function is automatically deactivated or press the OFF display key.
Calendar

You can remind yourself of up to **30 appointments**.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be highlighted.

### Saving appointments to the calendar

**Prerequisite:** Date and time are set (➔ p. 9).

- Calendar ➔ OK ➔ OK: Select the desired day. ➔ OK
- Appointments that have already been stored are shown.
  - <New Entry> ➔ OK opens the window to enter an additional appointment.
- If no appointments have been entered, the data input window will open immediately to add the new appointment.

**Activation:** ✅ On/Off

The following information can be added:

- **Date:** The selected day is preset. Enter new data to change.
- **Time:** Time (hour and minute) of the appointment.
- **Text:** Appointment name (e.g. dinner, meeting).
- **Signal:** ✗ Select the melody of the reminder signal or deactivate the acoustic signalling.

- ✗ Save

### Signalling of appointments/anniversaries

Anniversaries are transferred from the phonebook and displayed as an appointment. An appointment/anniversary is displayed in idle status and signalled for 60 seconds with the selected ringtone.

- You can deactivate the reminder call:
  - Press OFF to acknowledge and end the reminder call.

- When you are on the phone, a reminder call is indicated on the handset with a single advisory tone.

- During the reminder call you can turn the ringtone volume ➕ (up) or ➖ (down) continuously using the side keys.
**Displaying missed appointments/anniversaries**

The following appointments and anniversaries are stored in the **Missed Alarms** list:

- The appointment/anniversary call was not acknowledged.
- The appointment/anniversary was signalled during a phone call.
- The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The icon and the number of new entries are shown in the display. The most recent entry appears at the head of the list.

To open the list: 
- Message key > Missed Alarms > OK
- Or via the menu: > Missed Alarms > OK

Information about the appointment/anniversary is displayed. You can:
- Delete an appointment/anniversary: **Delete**

**Displaying/changing/deleting stored appointments**

- OK > Calendar > Select the desired day. > OK > The appointment list is displayed. > Select the desired appointment.
- View: Display appointment settings, change, if required using Edit.

Or:
- Options: Change settings or delete appointments.
  - Edit entry > OK
  - Delete entry > OK
  - Activate/Deactivate > OK
  - Delete all Appoints. > OK > Confirm prompt with Yes.

  All appointments for the selected day are deleted.

---

**Alarm clock**

**Prerequisite:** Date and time are set (→ p. 9).

You can activate/deactivate and set the alarm clock as follows:

- OK > Activation: On/Off
- Changing the settings:
  - Time: Set the hour and minute for the wake-up time (time setting → p. 9).
  - Occurrence: Daily/Monday-Friday
  - Volume: Volume can be set at 5 levels or crescendo (increasing volume).
  - Melody: Select a ringtone for the alarm call.
- Press the display key Save.

When the alarm clock is activated, the icon and the alarm time is displayed in idle status.

An alarm call is signalled in the display and with the selected ringtone for a maximum of 60 seconds. During a call, the wake-up call is only signalled by a short tone.
Room monitoring

During the sounding of the alarm you can turn the volume [+] (up) or [-] (down) continuously using the side keys.

Deactivating the alarm call/repeating after a pause (snooze mode)
Prerequisite: One alarm call sounds.

- Deactivating until the next alarm call: Press OFF.

Or:

- Snooze mode:
  - Press Snooze or any key. The wake-up call is deactivated and then repeated after 5 minutes.
  - Or:
    - Press nothing. The alarm call is deactivated after 60 seconds and then repeated after 5 minutes. After the fourth repetition, the alarm call is deactivated for 24 hours.

Room monitoring

When the room monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset. The alarm to an external number is cancelled after approximately 90 seconds.

You can answer the alarm using the Two Way Talk function. This function is used to switch the loudspeaker of the handset located in the room being monitored on or off.

In room monitor mode, incoming calls are only indicated on the display (without ringtone). The display backlight is reduced to 50%. Advisory tones are deactivated. All keys are locked, with the exception of the display keys and the ability to press the centre of the control key.

If you accept an incoming call, the room monitor mode is suspended for the duration of the call, but the function remains activated. The room monitor mode is not deactivated by switching the handset off and on again.

⚠ The handset should be positioned 1 to 2 metres away from the area of the room being monitored. The microphone must point towards the area of the room being monitored.

- Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.
- The room monitor is activated 20 seconds after switching on.
- The answer machine for the destination number must be switched off.

After switching on:

- Test sensitivity.
- Test the connection, if the alarm is being forwarded to an external number.
Activating and setting the room monitor

- Use \( \) to select Additional Features \( \rightarrow \) OK
- Room Monitor \( \rightarrow \) OK

Switch on/off:
- **Activation:** use \( \) to select On or Off

Enter destination:
- Send alarm to \( \rightarrow \) use \( \) to select External or Internal
  - External: \( \) Number \( \rightarrow \) use \( \) to enter the number
  - or select a number from the directory: \( \)
  - Internal: \( \) Handset \( \rightarrow \) Change \( \rightarrow \) use \( \) to select the handset \( \rightarrow \) OK

Activate/deactivate two-way talk:
- **Two Way Talk** \( \rightarrow \) use \( \) to select On or Off

Set microphone sensitivity:
- **Sensitivity** \( \rightarrow \) use \( \) to select High or Low

Save settings: \( \) Save

The destination number is displayed in idle display when the room monitor is activated.

Switching off/interrupting the alarm

Switch off the alarm: \( \rightarrow \) In idle status press the display key OFF

Interrupt the alarm: \( \rightarrow \) Press the End call key \( \) during an alarm

Deactivating the alarm remotely

**Prerequisites:**
- The alarm is forwarded to an external destination number.
- The receiving phone supports tone dialling.
- If the alarm is activated via a VoIP connection, the DTMF signalling must take place via SIP info or RFC2833 (\rightarrow setting on the base station).

- Accept alarm call \( \rightarrow \) Press keys \( 9 \) \( \# \) ... the call is ended

The alarm is deactivated and the handset is in idle status. The room monitor settings on the handset (e.g. no ringtone) will remain activated until you press the display key OFF.

Reactivate room monitor with the same number: \( \rightarrow \) ... Reactivate (\rightarrow p. 37) \( \) Save
Display icons

Icons in the status bar

The following icons are displayed in the status bar depending on the settings and the operating status of your telephone:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Signal strength (No Radiation off)</td>
<td>White, if Maximum Range is on; Green, if Maximum Range is off</td>
</tr>
<tr>
<td>76% - 100%</td>
<td></td>
</tr>
<tr>
<td>51% - 75%</td>
<td></td>
</tr>
<tr>
<td>26% - 50%</td>
<td></td>
</tr>
<tr>
<td>1% - 25%</td>
<td>Red: no connection to the base</td>
</tr>
<tr>
<td>No Radiation activated: white, if Maximum Range is on; green, if Maximum Range is off</td>
<td></td>
</tr>
<tr>
<td>Profile Silent activated (The ringtone is switched off)</td>
<td></td>
</tr>
<tr>
<td>&quot;Beep&quot; ringtone activated</td>
<td></td>
</tr>
<tr>
<td>Key lock</td>
<td></td>
</tr>
</tbody>
</table>

Menu icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Alarm Clock</td>
</tr>
<tr>
<td></td>
<td>Call Lists</td>
</tr>
<tr>
<td></td>
<td>Answer Machine</td>
</tr>
</tbody>
</table>

Select Services

Additional Features

Settings

Display key icons

The following icons indicate the current function of the display keys according to the operating situation:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Last number redial</td>
</tr>
<tr>
<td></td>
<td>Deleting text</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Icon</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Opening phonebook</td>
</tr>
<tr>
<td></td>
<td>Copy number to the phonebook</td>
</tr>
</tbody>
</table>
Display icons

Display icons for signalling of

- Establishing a call (outgoing call)
- Connection established
- No connection established/connection terminated
- External call
- Internal call
- Reminder call for anniversary
- Reminder call for appointment
- Alarm call

Other display icons

- Information
- (Security) prompt
- Please wait...
- Action complete (green)
- Action failed (red)
Menu tree

Opening the main menu: Press \( \text{ whilst the telephone is in idle status.} \)

Not all functions are available on all base stations, in all countries or from all network providers.

Depending on the number and type of available functions, you can display menus at top level or in a submenu, e.g. **Audio Settings** may be in a top-level menu or the **Settings** submenu.

- **Alarm Clock** ➔ p. 35
- **Call Lists** (depending on base)
- **Answer Machine** (depending on base)
- **Select Services** (depending on base)
- **Additional Features**
  - Spot LED ➔ p. 33
  - Calendar ➔ p. 34
  - Room Monitor ➔ p. 36
  - One Touch Call ➔ p. 17
  - Missed Alarms ➔ p. 35

- **Settings** ➔ p. 9
  - Audio Settings
    - Handset Volume ➔ p. 18
    - Acoustic Profiles ➔ p. 22
    - Advisory Tones ➔ p. 23
    - Silent Alert ➔ p. 23
    - Ringtones (Handset) ➔ p. 22
    (further submenus depending on base)
  - Display
    - Screensaver ➔ p. 20
    - Colour Schemes ➔ p. 20
    - Backlight ➔ p. 20
    - Auto Keypadlock ➔ p. 21
  - Language ➔ p. 19
  - Registration
    - Register Handset ➔ p. 9
    (further submenus depending on base)
Menu tree

Telephony
- Auto Answer  →  p. 21
- Easy Acceptance  →  p. 17
- LED Call Signal  →  p. 20
- Area Codes  →  p. 19
(further submenus depending on base)

System
- Reset Handset  →  p. 27
(further submenus depending on base)
Service (Customer Care)

Questions and answers

If you have any queries about the use of your telephone, suggested solutions are available on our web-site at wiki.gigasetpro.com » FAQ.

The table below also lists steps for troubleshooting.

<table>
<thead>
<tr>
<th>You are not sure whether your device is equipped with an integrated answer machine.</th>
</tr>
</thead>
<tbody>
<tr>
<td>› Open the answer machine menu: OK</td>
</tr>
<tr>
<td>Your device is equipped with an integrated answer machine if the submenu <strong>Activation</strong> is available.</td>
</tr>
</tbody>
</table>

The display is blank.
1. The handset is not activated.
   › **Hold down** [ ]
2. The battery is empty.
   › Charge the battery or replace it ( p. 7).
3. The key and display lock is activated.
   › **Hold down** the hash key [ ]

"No Base" flashes on the display.
1. The handset is outside the range of the base.
   › Move the handset closer to the base.
2. The base is not activated.
   › Check the base power adapter.
3. The base's range is reduced because **Maximum Range** is deactivated.
   › Activate **Maximum Range** or reduce the distance between the handset and base.

"Please register handset" or "Place handset in base" flashes on the display.

The handset has not yet been registered or was de-registered due to the registration of an additional handset (more than six DECT registrations).
› Register the handset again ( p. 9).

Your settings are not accepted.
› Ensure that you have set the **Profile Personal** before you make changes to the device settings ( p. 33).

The handset does not ring.
1. The ringtone is deactivated.
   › Activate ringtone ( p. 23).
2. Call forwarding is set.
   › Deactivate call forwarding.
3. The phone does not ring if the caller has withheld his number.
   › Activate the ringtone for unknown calls ( p. 24).
4. The phone does not ring during a specific period or for certain numbers.
   › Check time control for external calls ( p. 24).

The other party cannot hear you.
The handset is "muted".
› Activate the microphone again ( p. 18).
Service (Customer Care)

The caller's number is not displayed.
1. **Calling Line Identification** (CLI) is not approved for the caller.
   - The caller should ask the network provider to enable Calling Line Identification (CLI).
2. **Caller display** (CLIP) is not supported by the network provider or is not enabled for you.
   - Caller display (CLIP) is enabled by the network provider.
3. Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.
   - Reset the system: Briefly pull out the power plug. Reinsert the plug and wait until the device restarts.
   - Check the settings on the PABX and activate phone number display, if necessary. To do this, search for terms such as CLIP, calling line identification, phone number identification, caller ID, etc. in the system's user guide or ask the system manufacturer.

You hear an error tone when keying an input.
Action has failed/invalid input.
- Repeat the process.
  - Read the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.
Your PABX is set to pulse dialling.
- Set your PABX to tone dialling.

Authorisation
This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.
Country-specific requirements have been taken into consideration.
We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.
A copy of the Declaration of Conformity is available at this Internet address:
gigasetpro.com/docs

CE 0682
Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at gigasetpro.com.

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC. The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.
Appendix

Care
Wipe the device with a damp cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid ⚠️
Your handset is splash proof.

If it comes into contact with water, knock the water out of the microphone opening and remove any water on the handset with an absorbent cloth. Your handset is ready for use.

If your handset comes into contact with a larger amount of liquid take the following steps:
1. Disconnect the power supply.
2. Remove the batteries and leave the battery compartment open.
3. Allow the liquid to drain from the device.
4. Pat all parts dry.
5. Place the device in a dry, warm place for at least 72 hours (not in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
6. Do not switch on the device again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.
Appendix

Technical data

Batteries
Technology: 2 x AAA NiMH
Voltage: 1.2 V
Capacity: 800 mAh

Handset operating times/charging times
The operating time of your Gigaset depends on the capacity and age of the battery and the way it is used. (All times are maximum possible times).

<table>
<thead>
<tr>
<th></th>
<th>310 *</th>
<th>200 **</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standby time (hours) *</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Talktime (hours)</td>
<td>14</td>
<td></td>
</tr>
<tr>
<td>Operating time for 1.5 hours of calls per day (hours) *</td>
<td>130 *</td>
<td>100 **</td>
</tr>
<tr>
<td>Charging time in charging cradle (hours)</td>
<td>7.5</td>
<td></td>
</tr>
</tbody>
</table>

*No Radiation deactivated, without display backlight in idle status
**No Radiation activated, without display backlight in idle status

Power consumption of the handset in the charging cradle
When charging: approx. 1.5 W
To maintain the charge status: approx. 0.5 W

General specifications
DECT

<table>
<thead>
<tr>
<th>Standard</th>
<th>Supported</th>
</tr>
</thead>
<tbody>
<tr>
<td>DECT standard</td>
<td>Supported</td>
</tr>
<tr>
<td>CAT-iq standard</td>
<td>Certified in accordance with standard CAT-iq 2.0 with HD Voice <a href="dect.org/cat-iq-certification.aspx">dect.org/cat-iq-certification.aspx</a></td>
</tr>
<tr>
<td>GAP standard</td>
<td>Supported</td>
</tr>
<tr>
<td>No. of channels</td>
<td>60 duplex channels</td>
</tr>
<tr>
<td>Radio frequency range</td>
<td>1880-1900 MHz</td>
</tr>
<tr>
<td>Duplex method</td>
<td>Time division multiplexing, 10 ms frame length</td>
</tr>
<tr>
<td>Repetition frequency of the transmission pulse</td>
<td>100 Hz</td>
</tr>
<tr>
<td>Duration of the transmission pulse</td>
<td>370 μs</td>
</tr>
<tr>
<td>Channel grid</td>
<td>1728 kHz</td>
</tr>
<tr>
<td>Bit rate</td>
<td>1152 kbit/s</td>
</tr>
<tr>
<td>Modulation</td>
<td>GFSK</td>
</tr>
<tr>
<td>Language code</td>
<td>32 kbit/s</td>
</tr>
<tr>
<td>Transmission power</td>
<td>10 mW average power per channel, 250 mW pulse power</td>
</tr>
<tr>
<td>Range</td>
<td>Up to 50 m indoors, up to 300 m outdoors</td>
</tr>
<tr>
<td>Environmental conditions for operation</td>
<td>+5°C to +45°C, 20% to 75% relative humidity</td>
</tr>
</tbody>
</table>
Appendix

Character charts

Standard characters
Press the relevant key the number of times indicated.

<table>
<thead>
<tr>
<th></th>
<th>1x</th>
<th>2x</th>
<th>3x</th>
<th>4x</th>
<th>5x</th>
<th>6x</th>
<th>7x</th>
<th>8x</th>
<th>9x</th>
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</tr>
<tr>
<td>2x</td>
<td>a</td>
<td>b</td>
<td>c</td>
<td>2</td>
<td>ä</td>
<td>ä</td>
<td>ä</td>
<td>ä</td>
<td>ä</td>
<td>ç</td>
</tr>
<tr>
<td>3x</td>
<td>d</td>
<td>e</td>
<td>f</td>
<td>3</td>
<td>è</td>
<td>è</td>
<td>è</td>
<td>è</td>
<td>è</td>
<td></td>
</tr>
<tr>
<td>4x</td>
<td>g</td>
<td>h</td>
<td>i</td>
<td>4</td>
<td>ì</td>
<td>ì</td>
<td>ì</td>
<td>ì</td>
<td>ì</td>
<td></td>
</tr>
<tr>
<td>5x</td>
<td>j</td>
<td>k</td>
<td>l</td>
<td>5</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6x</td>
<td>m</td>
<td>n</td>
<td>o</td>
<td>6</td>
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<td>ö</td>
<td>ö</td>
<td>ö</td>
<td>ö</td>
<td></td>
</tr>
<tr>
<td>7x</td>
<td>p</td>
<td>q</td>
<td>r</td>
<td>7</td>
<td>ß</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8x</td>
<td>t</td>
<td>u</td>
<td>v</td>
<td>8</td>
<td>ü</td>
<td>ü</td>
<td>ü</td>
<td>ü</td>
<td>ü</td>
<td></td>
</tr>
<tr>
<td>9x</td>
<td>w</td>
<td>x</td>
<td>y</td>
<td>9</td>
<td>ý</td>
<td>ý</td>
<td>æ</td>
<td>ø</td>
<td>á</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>0</td>
</tr>
</tbody>
</table>

1) Space
2) Line break
Index

A
Address book, see Phonebook .......................... 23
Advisory tones ........................................... 23
Alarm (room monitor)
switch off .................................................. 37
Alarm clock .................................................. 35
Anniversary, .................................................. 29
displaying missed ........................................ 35
Anonymous calls off ...................................... 24
Answer call key ............................................. 2
Answer machine
answer machine list ........................................ 14
Appointment
displaying missed .......................................... 35
Area code
setting own area code .................................... 19
Assigning number key .................................... 25
Authorisation ............................................... 43
Auto Answer .................................................. 21
simple ......................................................... 17

B
Backlight, display ......................................... 20
Base
setting up .................................................... 6
Base station
changing the settings ..................................... 19
Battery
charging ..................................................... 8
charging status ............................................ 38
display ........................................................ 2
icon ............................................................. 2
inserting ....................................................... 7
Birthday, see Anniversary
Broken display ............................................. 4

C
Call
accepting ..................................................... 17
accepting automatically .................................. 21
external ....................................................... 16
internal ....................................................... 28
transferring (connecting) ............................... 28
transferring internally (connecting) ................. 28
Call lists ...................................................... 32
deleting an entry ......................................... 32
Call protection .............................................. 24
Call signal, visual ......................................... 20
Call waiting
external during an internal call ....................... 28
internal during an external call ....................... 28
Calling
external ..................................................... 16
internal ....................................................... 28
Care ............................................................. 45

Care of the device ......................................... 45
Changing
display language .......................................... 9
handset PIN .................................................. 21
Changing the phone settings ......................... 19
Changing the settings ................................... 19
Character charts .......................................... 47
Charge status indicator .................................. 2
Charge status of the batteries ....................... 38
Charging cradle (handset)
connecting ............................................... 6
setting up .................................................... 6
Charging time of handset ................................ 46
Charging, silent ............................................ 24
Colour scheme ............................................. 20
Connecting the headset .................................. 8
Connection
assigning handset ......................................... 26
changing name ............................................ 26
Consultation call
internal ...................................................... 28
Contact with liquid ....................................... 45
Contents of the package ................................ 6
Control key .................................................. 2, 11
Correcting incorrect entries ......................... 15
Correction of incorrect entries ...................... 15
Customer Care ............................................ 42

D
Default setting ............................................. 27
Diailling
from the call list .......................................... 16
using speed dial ......................................... 25
using the redial list ...................................... 16
with directory ............................................. 17
Directory
saving entry ............................................... 29
Display
backlight .................................................... 20
broken ....................................................... 4
changing display language ......................... 19
colour scheme ........................................... 20
network mailbox message ............................. 14
phonebook memory ..................................... 30
screensaver ............................................... 20
setting ....................................................... 20
setting the backlight ................................... 20
Display icons .............................................. 38
Display keys ............................................... 2, 12
assigning .................................................... 25
icons .......................................................... 38
Displays
missed appointments/anniversaries ................ 35
Disposal ....................................................... 44
Index

E
Earpiece profile .......................... 22
Earpiece volume ........................... 18
End call key .............................. 2
End call/End key .......................... 16
Ending a conference call ................. 28
Entering special characters ............... 15
Entering special letters .................... 15
Entering text ................................ 15
Entering umlauts ........................... 15
Environment ................................ 44
External call
transferring internally (connecting) ....... 28
External calls
time control for ringtone ................. 24

F
Factory settings .......................... 27
Field strength .............................. 38

G
Getting started ............................ 6

H
Handset
advisory tones ............................ 23
assigning connection ...................... 26
automatic keypad lock ................... 21
changing the PIN ............................ 21
changing the settings ..................... 19
colour scheme ............................. 20
connecting the charging cradle .......... 6
display backlight ........................ 20
display language ........................ 9, 19
earpiece volume ........................... 18
idle status .................................. 13
list ........................................... 11
muting ....................................... 18
registering .................................. 9
restoring to default setting ............... 27
screensaver ................................. 20
setting ...................................... 19
setting up .................................. 7
speaker volume ............................ 18
switching on/off ......................... 11
transferring a call ......................... 28
use as a room monitor .................... 36
use for room monitoring ................. 36
using multiple ............................. 28
Handsfree mode ........................... 17
Handsfree profile .......................... 22
Handsfree volume .......................... 18
Hash key ..................................... 2
Headset socket .............................. 8
Hearing aids .................................. 4
Help .......................................... 42

I
Icon
alarm clock ................................. 35
Icons
displaying new messages ................. 14
on display keys ............................. 38
status bar .................................... 38
Idle status
returning to ............................... 13
Internal
making calls .............................. 28
Internal call ............................... 28
call waiting ............................... 28
internal consultation call ............... 28
Internal listening in ...................... 26

K
Key
assigning to a function or number ...... 25
Profile key ................................... 2
Key 1 (fast access) ......................... 2
Keypad lock, automatic ................. 21
Keys
Answer call key ........................... 2
call key ..................................... 2, 11
display keys ............................... 2, 12
End call key ............................... 2
End call/End key ......................... 16
fast access ............................... 2
Hash key .................................... 2
Message key ............................... 2
On/off key ................................. 2
profiles ..................................... 33
Recall key ................................. 2
side key ..................................... 12
Star key ..................................... 2
Volume key ............................... 12

L
Language
display ...................................... 9
LED light .................................... 33
Line .......................................... 26
Liquid ........................................ 45
List
accepted calls ............................. 32
answer machine ........................... 14
call lists .................................... 32
handsets .................................... 11
missed calls ............................... 32
outgoing calls ............................. 32
List entry ................................. 32
Locking/unlocking the keypad .......... 11
Lower/upper case ........................ 15

49
Index

M
Making calls
   accepting a call ........................................ 17
   external .............................................. 16
   internal ............................................... 28
Managing the calendar ................................. 34
Marked characters ....................................... 15
Medical equipment ...................................... 4
Melody
   ringtone for internal/external calls ............... 22
Memory in the phonebook .............................. 30
Menu
   opening .............................................. 11
   tree .................................................. 40
Message key ............................................ 2
Message lists ........................................... 14
   opening ............................................. 14
Microphone ............................................. 2
Microphone sensitivity .............................. 18
Missed anniversaries/appointments .................. 35
Missed call ............................................ 32
Multiple calls ......................................... 26
Muting the handset .................................... 18

N
Number
   copying to the phonebook ......................... 31
Numbers
   entering .............................................. 15

O
On/off key ................................................ 2
One touch call ......................................... 17
Operating time of handset ............................ 46
Order in the phonebook ............................... 30

P
Phone
   restoring to default setting ....................... 27
   setting ................................................. 19
Phonebook ............................................. 29
   copying number from text .......................... 31
   opening .............................................. 11
   order of entries ...................................... 30
   sending entry/list to handset ..................... 31
   sending to handset .................................. 31
Power adapter .......................................... 4
Profile key ............................................ 2, 33
Profiles ................................................ 33
Protection against unwanted calls .................. 24
Protection from anonymous callers ................. 24
Protection from calls
   switch off ringtone when in charging cradle .... 24

Q
Questions and answers ................................ 42

R
Recall key .............................................. 2
Redial list ............................................. 16
Registering (handset) ................................ 9
Restoring to default setting ......................... 27
Restoring to factory settings ....................... 27
Ringtone
   changing .............................................. 22
   melody for internal/external calls .............. 22
   silencing for anonymous calls .................. 24
   switch off when in charging cradle ............. 24
   time control for external calls ................ 24
Ringtones .............................................. 22
Room monitor ......................................... 36
   activation .......................................... 37
   monitoring ........................................... 36

S
Safety precautions .................................... 4
Saving a number in the directory .................. 29
Screensaver ........................................... 20
Searching
   in directory ......................................... 30
Selecting an entry from the phonebook .......... 30
Sending phonebook entry to handset ............... 31
Service ............................................... 42
Setting an appointment .............................. 34
Setting options
   phone ................................................. 19
   setting the date ..................................... 9, 40
   setting the display language .................... 19
   setting the time .................................... 9, 40
   setting up handsets ................................ 7
Side key .............................................. 12
Signal tone, see Advisory tones ................. 23
Silent alert ............................................ 23
Silent charging ....................................... 24
Simple Auto Answer ................................ 17
Snooze mode (alarm) ................................ 36
Sound profiles ......................................... 33
Sound, see Ringtone ................................ 18
Speaker ................................................ 17
Speed dial ............................................ 25
Star key ............................................... 2
Status bar ............................................... 2
   icons .................................................. 38
Switching microphone (handset) on/off .......... 18

T
Technical data ........................................ 46
Technical data, see Internet/CD .......... 46
Telephone
   operating ............................................ 11
Three-way conference call
   ending ............................................... 28
<table>
<thead>
<tr>
<th>Time control</th>
<th>Torch function</th>
<th>Transferring an external call internally</th>
<th>Troubleshooting general</th>
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</thead>
<tbody>
<tr>
<td>ringtone for external calls</td>
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<td></td>
</tr>
<tr>
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<td>24</td>
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<td></td>
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<tr>
<td>Torch function</td>
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<tr>
<td></td>
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<td></td>
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<tr>
<td>Transferring an external call internally</td>
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<tr>
<td>Troubleshooting</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>general</td>
<td>42</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| U | Upper/lower case | 15 |

| V | Viewing network mailbox message | 14 |
| V | VIP ringtone | 29 |
| V | Visual call signal | 2, 20 |
| V | Volume earpiece | 21 |
| V | handset handsfree/earpiece volume | 18 |
| V | speaker | 21 |
| V | Volume key | 12 |

W Warning tone, see Advisory tones