

Technical Note - Pairing CS60 Headsets

Source: Plantronics Inc

General:

Occasionally a CS60 Wireless headset may lose connection to its base unit/cradle. When this happens, the headset will not work. This situation may be caused by the base unit losing power at a time that the headset is not sitting in it. This can be due to your power utility having a power supply failure or an electrician turning the power off for protection while they work.

The solution to this is to restore the pairing (i.e. connectivity).

Pairing Process:

Follow the following steps to pair the CS60 headset to its Base Unit:

1. Power down the Base Unit
2. Power up the Base Unit
3. Ensure that the headset is in its Base Unit cradle
4. At the rear of the Base Unit locate the + and the – buttons. Press both these simultaneously along with the mute button located on the top of the headset.
5. Hold the three buttons down until the green LED on the headset flashes then stays on solid.
6. Release the three buttons.
7. Wait for the green LED to go out (approx 20 seconds).
8. Headset is ready for use.