

**INTERQUARTZ®**

**INTERQUARTZ TELEPHONE**  
***MODEL 9826N***

Slim Line No Keypad

USER MANUAL

This Interquartz telephone has been manufactured to very high standards and is very easy to use. Please read this manual carefully to find out how to use the features.

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## 1. Important Notes

### Intended use

This apparatus is intended for use on 2 wire analogue PSTN and PABX circuits within the United Kingdom.

#### Declaration of Conformity

Interquartz (UK) Limited declares under its sole responsibility that this product

Model: 9826N

Is in conformity with the following relevant harmonised standards

Health & Safety	73/23/EEC
Electromagnetic Compatibility	89/336/EEC

Following the provisions of Council Directive 1999/5/EC on radio equipment and telecommunications terminal equipment.

A J Roberts  
Director

April 2000

### Telephone Facilities

This telephone has been designed for the use of the following facilities :

- PABX "hot-line" applications
- answer only applications
- ringer volume control

## **REN Number**

The REN number of this telephone is 1.

If you wish to connect any other equipment to the line, simply add the REN numbers of each piece together and ensure that the total does not exceed 4. If too many phones are connected to the line, the circuit may be overloaded and your telephone may not ring. Not all telephones have the same REN.

If a British Telecom phone is supplied unmarked, you can assume that it has a REN of 1.

## **Emergency Calls**

"999" calls cannot be made on this telephone.

## **2. Installation**

This telephone is designed to plug straight into a modular style socket. If you do not have one of these sockets, they can be obtained from your network supplier.

### **Connection**

Insert the line cord into the socket.  
Set the ringer volume and ringer pitch control, as desired.

### **Wall Mounting**

Before mounting the telephone, follow the procedure shown in Figure 3 to enable the handset to be supported in the cradle.

Using the template supplied, position it where you want to fix your telephone. Drill two holes and fix roundheaded screws, leaving them slightly proud of the surface. Position the telephone over the screws and slide downwards into place.

### **3. Telephone Features**

#### **Ringer Volume Switch**

Located on the base of the unit ( see *Figure 2* ). Move switch to select no sound (OFF), muted sound (LOW) or full sound (HIGH) for ringing on incoming call.

### **4. Operating Instructions**

***It is not possible to make normal outgoing calls  
on this telephone***

#### **PABX "Hot-line"**

If connected to a PABX which has the capability to "hot-line", the telephone will automatically call the number designated by the PABX, once the handset is lifted.

#### **Answer Only**

If connected to a PABX extension or to a direct exchange line, the telephone can be used only to answer incoming calls.

## **5. Maintenance and Problem Solving**

Your telephone is a precision electronic instrument. Avoid rough handling and extreme temperatures.

Use a mild detergent and a damp cloth when cleaning. Never use a stronger cleaner.

If your telephone does not appear to be working correctly, please check the following :

- No dial tone      -    Is phone cord properly connected to the wall socket ?
- Will not ring      -    ringer switch is set to off
- REN number may exceed 4, for all telephones connected to the line. Disconnect a phone until the number is below 4.

If there are still problems, and you have more than one telephone :

Remove the "problem" telephone. Insert another telephone and check that it works. If "yes" then the "problem" telephone is possibly faulty. If not, then you may have a faulty line. Try using the other socket and see which telephones work. If you do have a faulty line then you should contact your network supplier.

You should however be aware that if you request them to repair a fault that is found not to be theirs, then they are entitled to charge you for a visit.

In the event that you still have problems then you should consult your supplier.

## 6. *Warranty and Service*

This product is guaranteed, by Interquartz (UK) Limited, for six years from the date of manufacture.

Every Interquartz telephone has a unique serial number and part of that number refers to the date of manufacture. A label, similar to that shown below is affixed to each telephone

9515	030852
(model no.)	QC.P

The figure 9515 means that the telephone was made during week 15 (10 April) 1995. Under the new warranty, cover will apply until 10 April 2001.

A warranty is designed to cover either manufacturing faults or component defects. It is not designed to cover fair wear and tear. The Interquartz warranty is no exception.

We look to you, our customer, to be reasonable and sensible over the warranty. We will endeavour to repair any telephone sent in to us within the warranty period but we reserve the right to charge for items that we consider replaceable under wear and tear. For example, if a handset cord splits within a few months, it will be replaced. If a phone is returned after, say, four years of heavy use with a similar problem, we might take a different view and wish to charge.

If you have a genuine warranty problem and provided that the warranty seal has not been broken, we will either repair your telephone, or, at our sole discretion, replace it with a similar telephone. In the event that a model may have been discontinued, any replacement would have similar or better features.

If you need to return a faulty unit to us, send it to :

**Interquartz (UK) Limited  
Pennine House  
Salford Street  
Bury  
BL9 6YA**

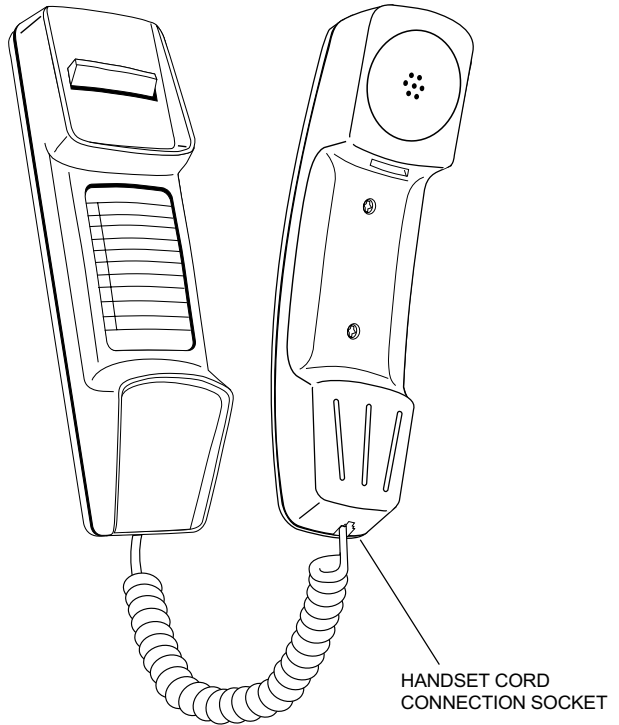
Make sure that you tell us what appears to be wrong with the phone.

**DO NOT FORGET TO INCLUDE YOUR OWN NAME AND ADDRESS.**

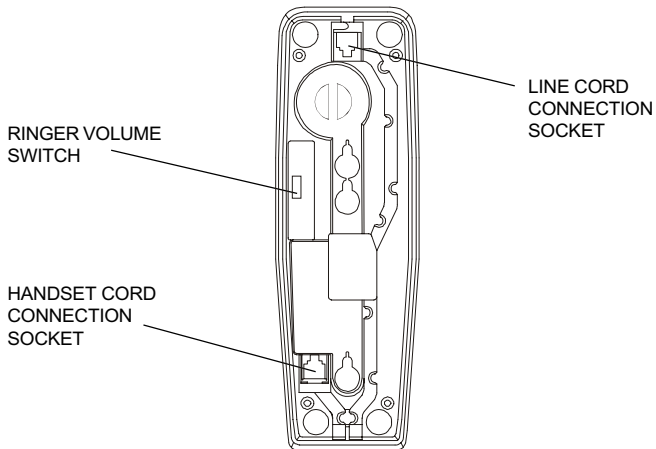
We ask that you bear the cost of returning any telephones to us. We will return them to you, at our expense.

***This warranty is in addition to any statutory rights.***



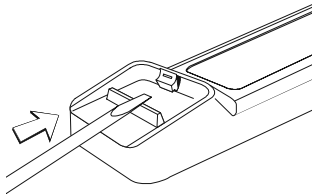


**Figure 1.** General Appearance

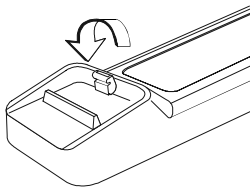


**Figure 2. Bottom View**

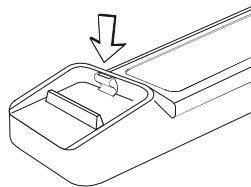
1. Insert screw driver into slot and then pry to release HANDSET RETAINER




2. Turn the HANDSET RETAINER upside-down



3. Insert the HANDSET RETAINER back into it's slot



**Figure 3. Wall Mounting**

 This telephone is approved to EEC  
directive 1999/5/EC

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by **Interquartz (UK) Limited**

Manufactured by  
**International Quartz Limited**

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